

**WEST BENGAL POLICE RECRUITMENT BOARD,
ARAKSHA BHAWAN (5TH FLOOR), 6TH CROSS ROAD, BLOCK-DJ,
SECTOR-II, SALT LAKE CITY, KOLKATA - 700 091**

**GENERAL INSTRUCTION TO THE CANDIDATES AS WELL AS ASPIRING
APPLICANTS FOR DIFFERENT POSTS**

NOTICE

No. WBPRB/NOTICE - 2024/22 (Misc.)

All the candidates as well as aspiring applicants under different recruitment drives under taken by the West Bengal Police Recruitment Board, are advised to follow the following instructions before sending e-mail to wbprb10@gmail.com.

1. The Applicants of ongoing recruitment drives for which the application windows are still open, having payment related issues are requested to read the **Frequently Asked Questions (FAQ)** documents before sending e-mails on such issues. Any '**double payment**' for a single application "**payment failed but account debited**" type issues are automatically resolve in favour of the applicants. The West Bengal Police Recruitment Board has no role to play with these issues.
2. The applicants for the recruitment drives for which application window is active at present, are advised not to send any request to modify/update personal data during the period of Application Window. They can modify/update their personal data, if required during **the period of Editing Window for the specific recruitment drive**.
3. Request for modification of personal data other than modification of Caste, Category and/or Community **should not be sent**. The West Bengal Police Recruitment Board had facilitated an editing window for recent recruitment drives. Hence, request for personal data correction beyond that window period shall not be entertained under any circumstance.
4. The applicants sending their e-mails with the request for extending the benefits of upper age relaxation for Home Guard and/or NVF, relaxation in Physical Standards and/or Physical Efficiency Test are requested to note that the West Bengal Police Recruitment Board does not have any authority to extend any type of relaxation on it's own. The Board conducts the recruitment drives based on the provisions of recruitment rules for a particular post. Hence, such type of e-mails should not be sent to this Board.

Even then, if any candidate wants to send mail to inform any other issues to this Board related to a recruitment, the candidates must provide the following information maintaining the subject clearly:

For example - Sub: Change of category

- **Name of Recruitment Drive** : SI/Sergeant in KP
- **Application Sl. No.** : xxxxxxx9
- **Registered Mobile No. & E-mail ID (as provided in the application form)** : xxxxxxxx7 & xxxxxx@xxx.com
- **Gist of the grievance/prayer** :

E-mails without the bare minimum information as above will not be considered.